

Vendor Terms of Engagement

Health Crises

Vendors doing business with Prudential are obligated to assist Prudential in preparing for and responding to health crises, including, without limitation, by ensuring adequate disaster recovery, pandemic preparedness and business continuation efforts and by assisting Prudential in maintaining a safe working environment.

You must maintain plans for effective continuation of Prudential business and prompt recovery from disasters (including pandemics and other health emergencies) that reasonably assure you will be able to meet your required contractual obligations to Prudential, including, without limitation, any service levels agreed to with Prudential.

Additionally, you must immediately report to Prudential's Chief Medical Officer (or his/her designee) all cases of communicable or infectious diseases that are required to be reported to any applicable state or federal authorities that are contracted by your personnel, consultants or contractors who are/were working at a Prudential location or the location where you provided services. Your reporting requirement will continue for ninety (90) days following the date that any of your personnel, consultants or contractors were working at a Prudential location. Unless specifically requested by Prudential, you should not disclose the name or other personally-identifiable information of your personnel, consultants or contractors.

In the event of a health crisis, an online screening tool or telephone number will be activated on the [Prudential Vendor Code of Conduct and Terms of Engagement site](#) or in some other manner to be communicated by Prudential. In order to gain access to a Prudential work location, your personnel, consultants and contractors will be required to use this on-line screening tool or alternatively, to complete a phone or in-person screening. No one will be granted access to a Prudential work location without passing this screening. It is your responsibility to ensure that your personnel, consultants and contractors understand the seriousness of the screening tool and comply with its intent.

You are responsible for communicating to your personnel, consultants and contractors that Prudential reserves the right to deny entry or to ask anyone to leave the premises if he or she is exhibiting symptoms of communicable or infectious diseases, or if there is reason to believe the screening tool was not completed correctly or with full disclosure.

In the case of an emergency, you and your personnel, consultants and contractors are required to comply with all instructions intended to promote health and safety and all applicable industry and legal requirements. You and your personnel, consultants and contractors will also be expected to cooperate with Prudential in investigating the risk to Prudential employees and other parties working at a Prudential location from any possible exposure. Furthermore, you understand that Prudential may be required to disclose information regarding its facilities or infected individuals to public health authorities, as required by law or as the situation requires, and to update its health crisis preparedness and business continuation requirements from time to time or as the situation requires. You must comply and ensure that all of your personnel, consultants and contractors comply with these requirements as they may be updated from time to time.