

Vendor Terms of Engagement

Web Content Accessibility Guidelines version 2.2 levels A and AA (“WCAG 2.2 AA”)

Any digital content, web page, web application, and content asset accessed via web browsers (including mobile) created or delivered by Company under this Agreement is accessible to users with disabilities and conforms with the Web Content Accessibility Guidelines version 2.2 levels A and AA (“WCAG 2.2 AA”) and will be updated in a timely fashion to conform to any more comprehensive accessibility standards adopted by the U.S. Department of Justice for public accommodations for such materials. Upon request, Company will promptly certify to Prudential Company’s compliance with WCAG 2.2 AA or the more comprehensive standards for such materials using a WCAG Conformance Statement. If Company receives any complaint, claim, or other notice alleging a failure by Company or Prudential to comply with the ADA or other applicable accessibility law with respect to such materials, Company will provide Prudential with a copy of such notice within five (5) days after Company’s receipt thereof.