YOUR PRUDENTIAL TEAM

SALES MANAGEMENT

Name	Telephone Number	Email address	Role/Title
Mary Wollman	612-402-5412	mary.wollman@prudential.com	Senior Client Relationship Manager, Strategic Relationship Management

ACCOUNT REPRESENTATIVE TEAM

Name	Telephone Number	Email address	Role/Title
Colleen Grimsley	763-553-6225	colleen.grimsley@prudential.com	Director, Relationship Management
Jim Goethe	904-313-5012	james.goethe@prudential.com	Associate Manager
Seung Lim	904-313-2263	seung.lim@prudential.com	Senior Account Representative
Shekia Smithson	904-313-5092	shekia.smithson@prudential.com	Senior Account Representative
Courtney Kimbrell	866-781-1778, Prompt 2	prunewbusiness@prudential.com	Account Representative
Tayla Rawdah			Account Representative
Mario Preston			Account Representative
Michaun Orton			Account Representative

UNDERWRITING TEAM

Name	Telephone Number	Email address	Role/Title
Ashlee Smith	763-509-1740	ashlee.smith@prudential.com	Underwriting Director
Stacey Lawson	763-553-8719	stacey.lawson@prudential.com	Underwriting Officer
Sohpia Perez	904-313-2626	sophia.perez@prudential.com	Underwriting Manager
Sophia Michaels	215-658-7440	sophia.michaels@prudential.com	Manager
Emily Wilhoite	904-313-1207	emily.wilhoite@prudential.com	Manager

Large Amount Underwriters, Over $3M

Name	Telephone Number	Email address	Role/Title
Karen Krenik	763-509-4240	karen.krenik@prudential.com	Executive Underwriting Consultant
Chris Dwyer	763-509-4006	christopher.dwyer@prudential.com	Executive Underwriting Consultant
Donna Emanuel	904-313-1515	donna.emanuel@prudential.com	Underwriting Consultant
Sheryl Huber	763-553-6153	sheryl.huber@prudential.com	Underwriting Consultant
Enrique Ortiz	915-745-2439	enrique.ortiz@prudential.com	Underwriting Consultant
Betsy Harder	763-553-116	betsy.harder@prudential.com	Underwriting Consultant
Kezia Johnson	973-367-0657	kezia.johnson@prudential.com	Underwriting Consultant
Melinda Partlow	763-553-8752	melinda.partlow@prudential.com	Underwriting Consultant
Jon Nelson	763-553-6447	jonathan.nelson@prudential.com	Underwriting Consultant

YOUR PRUDENTIAL TEAM

UNDERWRITING TEAM

Underwriters, $3M and below

Name	Telephone Number	Email address	Role/Title
Abigail Horst	215-658-6198	abigail.horst@prudential.com	Senior Life Underwriter
Debra Towers	904-313-2427	debra.towers@prudential.com	Senior Life Underwriter
Jordan Swanson	763-519-2265	jordan.swanson@prudential.com	Senior Life Underwriter
Kayla Simon	915-745-2413	kayla.simon@prudential.com	Senior Life Underwriter
Lariza Johnson	915-745-2415	lariza.johnson@prudential.com	Senior Life Underwriter
Aaron Foster	763-519-2246	aaron.foster@prudential.com	Senior Life Underwriter
Lisjana Kola	904-313-3572	lisjana.kola@prudential.com	Senior Life Underwriter
Andrea Hackett	904-313-5029	andrea.hackett@prudential.com	Senior Life Underwriter
Elner Ocampo	904-313-3101	elner.ocampo@prudential.com	Senior Life Underwriter
Robert Carlson	763-553-6582	robert.carlson@prudential.com	Senior Life Underwriter
Angela Lund	763-519-2316	angela.lund@prudential.com	Senior Life Underwriter
Santos Martinez	915-745-2412	santos.martinez@prudential.com	Senior Life Underwriter
Lara Hotz	763-553-5771	lara.hotz@prudential.com	Advanced Life Underwriter
Samantha Matoush	763-509-1712	samantha.matoush@prudential.com	Advanced Life Underwriter
Jennifer Joelson	973-716-3633	jennifer.joelson@prudential.com	Life Underwriter
Renate Adjei Okeson	973-716-4020	renate.adjei@prudential.com	Life Underwriter

1-866-781-1778

TELEPHONE MENU OPTIONS

- **Press 1** Account Representative Team (enter the extension of the person you are calling)
- **Press 2** To reach any team member
- **Press 3** Sales Support Desk
- **Press 4** Broker Compensation
- **Press 5** Licensing (Phone Lines Open 9 AM - 4 PM CST Monday-Friday)
- **Press 6** Inforce Policies
- **Press 7** Brokerage Administration Team

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- Technical & registration Assistance — 866-599-2871, Press 1

ADDITIONAL CONTACT INFO

- New Business Fax: — 800-416-5022
- Post Issue — 800-782-5356
- PruXpress Worksheet Fax: — 888-271-6661
- Reg 60 Information: — Voice Line 855-317-9256; Fax 855-270-1439
- Submission of Appointment Paperwork Fax: — 800-875-5965
- Term Conversion/Change Team — 800 778-5611, Press 2

EMAIL OPTIONS

- Account Representative — prunewbusiness@prudential.com
- Appointment Paperwork Submission & Licensing/Appointment Questions — brokerage.appointment@prudential.com
- Broker Compensation — pruxpress.compensation.experts@prudential.com
- Brokerage Administration — appoint@prudential.com
- Quick Quote/Risk Tutor — pruquickquote@prudential.com
- Sales Support Desk — lifesalesdesk@prudential.com
- Term Conversion — prutermconversions@prudential.com

COMPLETED FORMS - ELECTRONIC SUBMISSION

- New Business Application Related forms — lifeattachments@prudential.com
- Post Issue Forms — prudential.individual.life@prudential.com
- Claims (Active) Forms — iliclaims@prudential.com

Important Note: Use of these email options is limited to those with secure connections (i.e. TLS, etc.). Otherwise, the forms should be faxed in.

MAILING ADDRESSES

POLICY SERVICE REQUESTS - Signed and Submitted forms should be sent to:

US Mail:
Prudential Customer Service Office
PO Box 7390
Philadelphia, PA 19176

OVERNIGHT Delivery:
Prudential
1600 Malone Street
Millville, NJ 08332

PREMIUM PAYMENTS - To place **NEW BUSINESS** applications, premium payments should be sent to:

US Mail:
Prudential/Life New Business
P.O. Box 7426
Philadelphia, PA 19176

OVERNIGHT Delivery:
Prudential/Attn: Life New Business
1600 Malone St, Suite DTY
Millville, NJ 08332