LIFE CASE TRACKER

Your tool for managing all pending life new business cases.

Stay updated, stay ahead.

As a financial professional, staying informed on the status of your life insurance cases is crucial. With the new Life Case Tracker (LCT), you have a powerful tool at your fingertips that allows you to monitor and manage your cases efficiently from sale to placement.

Embrace the power of technology to enhance your productivity and client service. **Life Case Tracker** is your partner in navigating the process of life insurance placement.

Access Life Case Tracker on PruXpress, ClientLink, and Prudential Advisor Connect.

Key features of Life Case Tracker

Life Case Tracker is designed to streamline the management of your insurance cases, saving you time and enhancing your ability to serve your clients effectively. With LCT, you're not just tracking cases; you're driving them forward.

Real-time case status updates

Easily check the status of your EssentialTerm cases anytime to stay informed.

View and manage requirements

Quickly view outstanding requirements needed to place the policy and respond to information requests directly from your case manager or underwriting team.

Detailed policy reviews

Access detailed policy information, including a status/progress tracker and client and policy details to keep you and your clients informed throughout the process.

Efficient navigation & communication

Dashboard overview

Navigate through the dashboard to display cases aligned to specific statuses or search by insured name or policy number.

Policy details overview

Click on "View More" in the policy details section to expand and get comprehensive information about each case.

Direct communication

Use the "Reply" button to respond directly to underwriter or case manager requests.

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